



Grooming Services Waiver Camp Bow Wow® – Petroplex

Owner Name: _____ (“You”) Phone: _____

Pet Name: _____ Breed: _____ E-Mail: _____

Veterinarian: _____

This document is to be read in conjunction with the Camper Application, which is hereby incorporated by reference in its entirety. To the extent there are any conflicts between the Camper Application and this Grooming Services Waiver (the “Waiver”), the Camper Application shall control.

Our goal is to offer safe, low-stress pet grooming services. If Your pet is hurt or becomes ill while in our care, Camp Bow Wow® Petroplex (“CBW Petroplex”) will follow the Veterinary Care procedure outlined in Section 12 of the Camper Application.

By signing this Waiver, You expressly acknowledge that there is risk of clipper burn and/or minor nicks or cuts resulting from grooming of matted coats and that removing coat from pets with mild to severe skin allergies may cause irritation. You further acknowledge that grooming can cause stress on Your pet, and in addition to the waiver, release and indemnification obligations of the Camper Application, You hereby waive, release, and hold CBW Petroplex harmless from and against any injury, liability, claims, litigation, actions, suits, costs, losses, damages, attorney’s fees, expenses or demands of every character whatsoever on account of, arising out of, resulting from or relating in any way to any sickness or injury caused by Your pet to itself during grooming, any accidental death of Your pet related to a pre-existing health condition or natural disaster, and any other stressful effects grooming may have upon Your pet.

You represent and warrant that Your pet is current with all required vaccinations (Rabies, Distemper and Bordetella), that Your dog is healthy to the best of Your knowledge and that You have informed CBW Petroplex of any pre-existing conditions, illnesses or incident(s) during previous grooming session(s).

CBW Petroplex reserves the right to:

- charge additional fees for services we consider over and above the norm covered by our standard rates; and,
- refuse service if a pet may pose a danger to us, itself or to the other pets left in our care.

Cancellation & No-Show Policy: If You fail to notify CBW Petroplex of cancellation before noon on the day prior to Your appointment, or You fail to show for Your appointment, You agree to pay 50% of the appointment price. If You miss a subsequent appointment, we reserve the right to require a 100% deposit to hold any future appointment time. Deposits will be forfeited if Your pet doesn’t show for any appointment where a deposit is required, or You fail to cancel the appointment before noon on the preceding day.

You agree that You have read, understand and accept the rules and conditions for CBW Petroplex grooming services. You understand that You may request a copy of this agreement and that Your pet may be video-taped or photographed and that these videos and images are the property of CBW Petroplex.

Owner’s Signature

Owner’s Printed Name

Date

