

Matted Fur Release

Camp Bow Wow – Wake Forest

Mats are tight knots of fur that restrict blood flow and certain movements. Sometimes it is impossible for the groomer to brush out mats because it can be too painful for the dog to tolerate the brushing session. The worst way to remove mats is cutting them out with scissors as this increases the risk of cutting your dog with sharp scissors. To prevent mats, make sure to brush your dog daily, if not, every other day.

Therefore, groomers are often left having to shave out the mats with clippers. The groomer will try to avoid shaving at all costs. The groomer is trying to keep your dog as safe and as comfortable as possible. We will try to call before taking actions on removing the mats. If for some reason we can't get in touch with the pet parent, the groomer is able to take actions as they see fit for the mats.

Please sign here to acknowledge that you are aware, if the groomer can not get in touch with you, they will do what they see is best for the safety and comfort of your dog.

Please sign here to acknowledge that the groomer discussed ways to prevent mats, when asked.

Please sign here to acknowledge the groomer is not responsible for any pre-existing skin conditions and will call if they find anything during the bath and/or trim.
